

CSI globalVCard Payment Remittance Update

We are pleased to introduce our most recent enhancement in the way that payments are sent from CSI globalVCard, offering even greater convenience and security.

CSI continually evolves with the standards set by the PCI Security Standards Council and takes every precaution to ensure that sensitive credit card data cannot be compromised. We are adopting the Council's latest recommendations in our new email service, which will allow us to send you complete virtual credit card information in a single email, including the full 16-digit card number.

If I am a vendor receiving payments from globalVCard, what changes can I expect after September 1, 2016?

- If your email provider supports Transport Layer Security (TLS) – you will receive a securely delivered email with full credit card information.
- If your email provider does not support TLS – you will receive an email with instructions to login to our online payment portal to retrieve your secure payment(s).
- Payment emails will be delivered to you from an @globalvcard.com address, not @comdata.com.
- You will no longer need to store or remember the 6-digit credit card prefix.

What is TLS?

Transport Layer Security (TLS) is one of the most widely used security protocol and ensures privacy between two email applications and their users so that a third-party cannot eavesdrop or tamper with the email messages exchanged between them. When TLS is in place, people in both locations can send email to each other without doing anything extra to encrypt the email.

How do I know if my email has TLS?

You can determine whether your email is TLS-enabled at <http://checktls.com>. Enter your email address in and click 'Try It'. We recommend working with your own IT support if you are unsure of the results.

Can I still receive payments if I don't have TLS?

Yes! If TLS is not supported, you will continue to receive payment email notifications with instructions to login to our payment portal. Simply log in and retrieve the credit card details.

We are committed to working with our vendors to ensure a seamless transition to this new payment delivery method. If you have any questions about this change, please feel free to contact our vendor support team at 1-844-727-7973.